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22 April 2004

Mr. Gray Waddell
President, Sandy Hook Community Association
5916 Skookumchuk Rd.
Sechelt, BC
V0N 3A4

Dear Gray,

Re: Power Outages in Sandy Hook area

The Sandy Hook area power is supplied by the three phase feeder SEC 25F63, along Sechelt Inlet Drive, any problem with the circuit beyond Sandy Hook Rd. should be isolated by a set of fuses on Pole # 90.

In the event the problem is within Sandy Hook Subdivision, part of the subdivision will be affected, this is because the area is fed from two separate phases, we are unable to put the whole subdivision on one phase as it would create an unbalance on the three phase circuit.

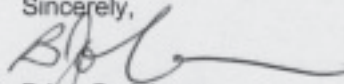
This leaves the rest of the circuit from Sandy Hook to Sechelt Substation; any outage along this section of line will affect the power supply to your area.

We have recently installed a device called a "recloser" just past CAL Aggregates Rd., this device will reclose the circuit up to three times if a branch or small tree hits the line, which should improve reliability.

As far as outage notification, the only method is a call to 1-888-POWERON, I encourage you to call, as the information provided by local customers assists us in narrowing down the problem location, and improving our response time.

I hope this answers your associations concerns, please feel free to call or write if you require any further information.

Sincerely,



Brian G. Johnson